

ADRIANO'S SOCCER SCHOOLS

A.F.C

..... TERMS & CONDITIONS

September 2021

By attending the Advanced Football Centre by Adriano's Soccer Schools, you explicitly agree to the following terms, conditions and accompanying policies.

PAYMENTS

A standing order must be set up to debit your account on the 28th of every month to the bank details provided by Adriano's Soccer Schools. The price per month is £40.

Please note, if we do not receive payment by the first week day of the month your child's place at the AFC could be terminated.

Accepting a place at the Advanced Training Centre is on a 12 month contract.

CANCELLATION & REFUNDS

You have 14 days cooling off period from signing the contract to cancel.

We will not offer any refunds if your child is unable to make a session.

Our sessions take place at Halo Leisure, Bridge Street, Leominster HR6 8EA. If the centre is closed due to a bank holiday or Christmas, the monthly fee will be unaffected.

In addition to the cost of facilities, the monthly fee contributes towards insurance, coaches fees, administration costs and the labour involved in arranging matches and networking for promising students.

AGE RESTRICTIONS

The current age range is 8 years of age to 12 years of age.

TOILET ASSISTANCE

We can walk younger children to the toilets and wait outside for them, but we can not assist nor supervise them using the toilet.

MEDICAL INFORMATION

When signing the contract, it is imperative you provide us with any relevant medical information. Any private medical information is kept completely confidential and only shared with employees who need to know in order to provide the best care.

PHOTOS & VIDEOS

On the contract it is required that you choose the 'YES' or 'NO' option under the photo/video consent question.

We may use your child's image or video for promotional purposes on our website, social media, leaflets or other marketing outputs. Where children's names are used we will omit their surname. Please see the Photography & Filming statement on our website for further information- <https://adrianoirolami.wixsite.com/home/policies>.

LOST PROPERTY

We ask that children do not bring any items of high or sentimental value with them to the sessions. We can not be held responsible for any items that get broken by accident by other children or go missing. We do not own the venues that we use and therefore can not guarantee the return of lost property. We will hand any items we find at the end to the Lost Property of that particular venue.

If we are able to identify the owner ourselves we will contact them to inform them and negotiate collection.

COLLECTING & DROPPING OFF YOUR CHILD/REN

We ask that children are not dropped off any sooner than 10 minutes before the session starts. Please ensure that you drop off your child to the attention of one of the coaches. Adriano's Soccer Schools reserves the right to charge a fee for late collection of any children. This may be charged if a parent or guardian arrives more than 10 minutes past the finishing time. It is then a further £5 for every half hour that passes, up until collection. This will be due at point of collection.

Failure to pay could cause the child not being allowed to attend the next session, or other events ran by Adriano's Soccer Schools, until the debt is settled.

POLICIES & PROCEDURES

Please familiarise yourself with our Safeguarding Policy, Privacy Policy, Photography & Filming Policy and Behaviour Policy. These can be found on our website: www.agsoccer.co.uk/policies.



EXCLUSION

Adriano's Soccer Schools takes bad behaviour very seriously. This includes the use of swear words, racial or xenophobic slurs or bullying of any description. By attending the A.F.C you agree to our Behavior Policy and it is your responsibility to ensure your child is familiar with it prior to their arrival. This can be found on our website: www.agsoccer.co.uk/afc.

LIABILITY

Adriano's Soccer Schools does not accept liability for personal injury or death of any participants unless directly caused by the proven negligence of the company or its employees.

INSURANCE

We have public liability insurance. Our insurance provider is Higos Insurance Services Ltd.

CHANGES IN SESSION DATES AND TIMES

Due to situations out of our control; such as poor weather conditions and building faults, we reserve the right to amend the date, time, location and session structure. This will not automatically entitle you to a refund.

ACTS OF GOD, WAR, TERRORISM, CIVIL UNREST AND INFECTIOUS DISEASES

If Adriano's Soccer Schools has to cancel or cut short sessions due to Acts of God, war, terrorism, civil unrest or infectious disease or for any other situation completely out of our control we will endeavour to negotiate a positive outcome for both parties. Such as, moving the sessions to the next available date or extending the contract date to allow for missed sessions to take place where possible.

FEEDBACK & COMPLAINTS

Adriano's Soccer Schools holds itself to high standards of coaching and care of your children at our centre.

If you are not entirely satisfied following feedback from your child or an experience you had then please let us know!

Please email Adriano's Soccer Schools at girolamiadriano@gmail.com. We will acknowledge your complaint within 3 working days and aim for a resolution within 6 weeks. Feedback (both positive and negative) is vital for any business to grow, so equally if you were pleased with your experience do also let us know! We have a Facebook page where you can leave reviews at <https://www.facebook.com/AdrianoSoccerSchoolsOfficial>.

DATA PROTECTION

Adriano's Soccer Schools acts as a Data Controller for the purpose of the UK General Data Protection Act 2018.

We need to collect relevant personal details from you and the children that are attending to enable us to process your booking. This information could include names, ages and any applicable medical or dietary restrictions and, in some cases credit/debit card or other payment details. It is your responsibility to ensure that you have the necessary permission to pass on the personal details of all the children that you are making a booking for.

Additionally we hold and use some of your details for future marketing purposes, for example sending you promotional information. Please let us know as soon as possible if you do not consent to marketing.

OTHER TEAMS

Whilst with the Advanced Training Centre, students are permitted to continue playing for the teams they are signed with and to sign for new teams.

CONTACT DETAILS

Business Owner and Head Coach: Adriano Girolami

Contact no: 07799 737661

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